

**MADISON COUNTY ROAD DEPARTMENT
CLOSED CALL ANALYSIS
AUGUST 2024**

Madison County Road Department

Reporting Dates 08/01/24 through 08/30/24

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
42601	08/01/24	08/02/24	08/02/24	Limb Pickup	Brown, Shirley	Main St	District 5	Medium Priority
A	06:19:00	15:45:00		Closed	Unknown	Main St		
	Dur (hrs/days)	24	1	Limbs pick up				
42602	08/01/24	08/02/24	08/02/24	Trash Related	Brown, Shirley	Williams Carson Rd	District 5	Medium Priority
A	06:22:00	15:44:00		Closed	Carroll, Russell	Williams Carson Rd		
	Dur (hrs/days)	24	1	Need old junk pick up [Speakers, Old Tires, ETC]				
42603	08/01/24	08/02/24	08/02/24	Limb Pickup	Brown, Shirley	Eastland Cv	District 1	Medium Priority
A	13:45:00	15:45:00		Closed	Hammond, Wilbert	Eastland Cv		
	Dur (hrs/days)	24	1	Limbs pick up				
42604	08/01/24	08/02/24	08/02/24	Limb Pickup	Brown, Shirley	Spike Ridge	District 1	Medium Priority
A	13:46:00	15:46:00		Closed	Wolf, Ramona	Spike Ridge		
	Dur (hrs/days)	24	1	Limbs pick up				
42607	08/01/24	08/07/24	08/02/24	Limb Pickup	Brown, Shirley	Cherry Hill Dr	District 2	Medium Priority
A	15:57:00	06:45:00		Closed	Plummer, Floyd	Cherry Hill Drive		
	Dur (hrs/days)	144	6	Needs limb pickup				
42608	08/02/24	08/05/24	08/03/24	Limb Pickup	Brown, Shirley	French Branch	District 4	Medium Priority
A	09:14:00	15:10:00		Closed	Walker, Ellen	French Branch		
	Dur (hrs/days)	72	3	Limbs pick up				
42609	08/02/24	08/05/24	08/03/24	Limb Pickup	Brown, Shirley	Falls Crossing		Medium Priority
A	12:18:00	15:11:00		Closed	Harris, Jere	Falls Crossing		
	Dur (hrs/days)	72	3	Limbs pick up				
42610	08/02/24	08/05/24	08/03/24	Limb Pickup	Brown, Shirley	Ashbrooke Blvd	District 4	Medium Priority
A	12:20:00	15:11:00		Closed	Norman, Jason	Ashbrooke Blvd		
	Dur (hrs/days)	72	3	Limbs pick up				
42611	08/02/24	08/05/24	08/03/24	Limb Pickup	Brown, Shirley	Hampton Hills Blvd	District 1	Medium Priority
A	12:22:00	15:09:00		Closed	Sanford, Tammy	Hampton Hills Blvd		
	Dur (hrs/days)	72	3	Limbs pick up				
42612	08/02/24	08/09/24	08/03/24	Limb Pickup	Brown, Shirley	King Ranch Rd	District 4	Medium Priority
A	12:35:00	06:35:00		Closed	Thompson, Mary	King Ranch Rd		
	Dur (hrs/days)	168	7	limb pickup				

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Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
42613 A	08/02/24 14:39:00	08/05/24 15:12:00	08/03/24	Trash Related Closed	Brown, Shirley Ashcraft, Allen	August Bend August Bend	District 2	Medium Priority
	Dur (hrs/days)	72	3	Need chicken wire, and wooden pallets pick up				
42614 A	08/02/24 14:41:00	08/26/24 08:02:00	08/03/24	Ditching Closed	Brown, Shirley Travis, Nettie	Dixon Dr Dixon Dr	District 1	Medium Priority
	Dur (hrs/days)	576	24	Ditch holding water				
42615 A	08/02/24 14:44:00	08/05/24 15:10:00	08/03/24	Limb Pickup Closed	Brown, Shirley Washington, Donna	Bridge Water Dr Bridge Water Dr	District 4	Medium Priority
	Dur (hrs/days)	72	3	Limbs pick up				
42616 A	08/02/24 14:46:00	08/07/24 15:19:00	08/03/24	Limb Pickup Closed	Brown, Shirley Wilson	Twelve Oaks Rd Twelve Oaks Rd	District 4	Medium Priority
	Dur (hrs/days)	120	5	Need limb pickup				
42617 A	08/02/24 15:22:00	08/05/24 15:13:00	08/03/24	Limb Pickup Closed	Brown, Shirley Matt	Salems Ct Salems Ct	District 2	Medium Priority
	Dur (hrs/days)	72	3	limb pickup				
42618 A	08/05/24 06:35:00	08/05/24 15:14:00	08/06/24	Limb Pickup Closed	Brown, Shirley Brown	Hwy 51 N Hwy 51 N		Medium Priority
	Dur (hrs/days)	0	0	Need limb pickup				
42619 A	08/05/24 07:00:00	08/07/24 06:49:00	08/06/24	Limb Pickup Closed	Brown, Shirley Flavors, Tony	Beaufort Cir Beaufort Circle	District 4	Medium Priority
	Dur (hrs/days)	48	2	Needs limb pickup				
42620 A	08/05/24 08:10:00	08/07/24 06:52:00	08/06/24	Limb Pickup Closed	Brown, Shirley Broadfoat, Dane	Sweetbriar Circle Sweetbriar Cir		Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up				
42621 A	08/05/24 08:49:00	08/07/24 06:51:00	08/06/24	Limb Pickup Closed	Brown, Shirley Gordon, Paula	Northshore Pointe Northshore Pte	District 3	Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up				
42622 A	08/05/24 08:51:00	08/07/24 06:53:00	08/06/24	Limb Pickup Closed	Brown, Shirley Harris, Jeremy	Rock Bridge Dr Rock Bridge Dr		Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up				

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Grade	Date/Time	Date/Time	Date					
42623	08/05/24	08/07/24	08/06/24	Limb Pickup	Brown, Shirley	Wingtip Way		Medium Priority
A	08:52:00	06:46:00		Closed	Richard	Wingtip Way		
	Dur (hrs/days)	48	2	Limbs pick up				
42624	08/05/24	08/07/24	08/06/24	Limb Pickup	Brown, Shirley	West Elbridge Way	District 5	Medium Priority
A	09:15:00	06:52:00		Closed	Jones, Curtis	W Elbridge Way		
	Dur (hrs/days)	48	2	Limbs pick up				
42625	08/05/24	08/07/24	08/06/24	Limb Pickup	Brown, Shirley	Covey Run	District 4	Medium Priority
A	09:32:00	06:49:00		Closed	Pellegrin, Mike	Covey Run		
	Dur (hrs/days)	48	2	Limbs pick up				
42626	08/05/24	08/07/24	08/06/24	Limb Pickup	Brown, Shirley	Esther Cove		Medium Priority
A	09:45:00	06:47:00		Closed	John	Esther Cv		
	Dur (hrs/days)	48	2	Limbs pick up				
42627	08/05/24	08/07/24	08/06/24	Limb Pickup	Brown, Shirley	Westerly Place		Medium Priority
A	09:46:00	06:47:00		Closed	James, Shanetra	Westerly Pl		
	Dur (hrs/days)	48	2	Limbs pick up				
42628	08/05/24	08/07/24	08/06/24	Limb Pickup	Brown, Shirley	Oak Trail	District 1	Medium Priority
A	10:40:00	06:53:00		Closed	Marcus	Oak Trail		
	Dur (hrs/days)	48	2	Limbs pick up				
42629	08/05/24	08/26/24	08/06/24	Signage Installation	Brown, Shirley	North Old Canton Rd	District 1	Medium Priority
A	10:28:00	08:21:00		Closed	Jackson	N Old Canton Road		
	Dur (hrs/days)	504	21	Litter signs needed				
42631	08/05/24	08/07/24	08/06/24	Pot Holes	Brown, Shirley	Harvey Crossing	District 1	Medium Priority
A	11:37:00	15:31:00		Closed	Tony	Harvey Crossing		
	Dur (hrs/days)	48	2	At the entrance of Harvey Crossing off of Old Canton Rd				
42632	08/05/24	08/08/24	08/06/24	Pot Holes	Brown, Shirley	Blackberry Creek Rd		Medium Priority
A	14:07:00	06:29:00		Closed	Martella, Vince	Blackberry Patch		
	Dur (hrs/days)	72	3	Pothole at end of driveway needs repair				
42634	08/05/24	08/07/24	08/06/24	Limb Pickup	Brown, Shirley	Savoy Park	District 4	Medium Priority
A	14:28:00	06:48:00		Closed	Mckay, Steve	Savoy Park		
	Dur (hrs/days)	48	2	Limbs pick up				

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42635 A	08/05/24 14:29:00	08/26/24 08:11:00	08/06/24	Limb Cutting Closed	Brown, Shirley Swain, Keith	Lake Mannsdale Dr Lake Mannsdale Dr	District 3	Medium Priority
	Dur (hrs/days)	504	21	Huge limb hanging onto the road				
42636 A	08/05/24 14:30:00	08/07/24 06:59:00	08/06/24	Pot Holes Closed	Brown, Shirley Swain	Lake Mannsdale Dr Lake Mannsdale Dr	District 3	Medium Priority
	Dur (hrs/days)	48	2	Bad pot hole				
42637 A	08/05/24 14:39:00	08/07/24 15:30:00	08/06/24	Limb Pickup Closed	Brown, Shirley King, Lorean	Greystone Dr Greystone Dr	District 3	Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up				
42638 A	08/05/24 14:41:00	08/07/24 15:17:00	08/06/24	Limb Pickup Closed	Brown, Shirley Walker, Anita	Moss Rd Moss Rd	District 5	Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up				
42639 A	08/06/24 06:30:00	08/07/24 06:54:00	08/07/24	Limb Pickup Closed	Brown, Shirley Unknown	Normandy Cir Normandy Cir	District 2	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
42640 A	08/06/24 06:30:00	08/07/24 06:55:00	08/07/24	Limb Pickup Closed	Brown, Shirley Unknown	Normandy Cir Normandy Cir	District 2	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
42641 A	08/06/24 06:36:00	08/26/24 08:08:00	08/07/24	Gravel Closed	Brown, Shirley Wilson, Larry	Pat Lockett Rd Pat Lockett Rd	District 5	Medium Priority
	Dur (hrs/days)	480	20	Need gravel on culvert				
42642 A	08/06/24 09:10:00	08/07/24 15:15:00	08/07/24	Limb Pickup Closed	Brown, Shirley Ward	Cobbsville Dr Cobbsville Dr	District 5	Medium Priority
	Dur (hrs/days)	24	1	Limb pickup				
42643 A	08/06/24 12:57:00	08/07/24 15:16:00	08/07/24	Limb Pickup Closed	Brown, Shirley Bland, Lynn	Carriage Ln Carriage Ln	District 1	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
42644 A	08/06/24 12:58:00	08/07/24 15:19:00	08/07/24	Limb Pickup Closed	Brown, Shirley Mckaa, Brenda	Waywood Cove Waywood Cv		Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				

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42645 A	08/06/24 13:00:00	08/07/24 15:18:00	08/07/24 1	Limb Pickup Closed Limbs pick up	Brown, Shirley Dova, Cole	Cotton Wood Dr Cotton Wood Dr	District 3	Medium Priority
42646 A	08/06/24 13:02:00	08/07/24 14:26:00	08/07/24 1	Trash Related Closed Need air conditioner pick up	Brown, Shirley Johnson, Amelia	Mcdougal Rd Mcdougal Rd	District 4	Medium Priority
42647 A	08/06/24 13:03:00	08/07/24 15:15:00	08/07/24 1	Limb Pickup Closed Limbs pick up	Brown, Shirley Kyra	West Deerfield Dr W Deerfield Dr	District 5	Medium Priority
42648 A	08/06/24 14:47:00	08/07/24 15:16:00	08/07/24 1	Limb Pickup Closed Name: Delandria Jones	Brown, Shirley Jones, Delandria	Middlefield Dr Middlefield Dr	District 1	Medium Priority
42649 A	08/06/24 15:25:00	08/26/24 09:03:00	08/07/24 20	Trash Related Closed Need mattress [twin size] pick up	Brown, Shirley Thomas, Janet	Cotton Cv Cotton Cv	District 3	Medium Priority
42650 A	08/07/24 06:22:00	08/07/24 15:18:00	08/08/24 0	Limb Pickup Closed Limbs pick up	Brown, Shirley Unknown	Dover Ln Dover Ln	District 2	Medium Priority
42651 A	08/07/24 12:32:00	08/09/24 06:36:00	08/08/24 2	Limb Pickup Closed Limbs pick up	Brown, Shirley Smith, Percy	August Bend August Bend	District 2	Medium Priority
42654 A	08/07/24 14:26:00	08/08/24 15:34:00	08/08/24 1	Pot Holes Closed Pot holes need patching	Brown, Shirley Hardarce	Purvis Rd Purvis Rd	District 4	Medium Priority
42655 A	08/07/24 15:17:00	08/09/24 15:09:00	08/08/24 2	Limb Pickup Closed Limbs pick up, CHECK NEIGHBORHOOD	Brown, Shirley Valentine	Peyton Ln Peyton Ln	District 4	Medium Priority
42656 A	08/07/24 15:30:00	08/09/24 14:53:00	08/08/24 2	Limb Pickup Closed Needs limb pickup	Brown, Shirley Thornton, Phillip	Wingtip Cv Wingtip Cove		Medium Priority

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Grade	Date/Time	Date/Time	Date					
42657	08/08/24	08/12/24	08/09/24	Culvert Repair	Brown, Shirley	Loring Rd	District 5	Medium Priority
A	07:00:00	15:02:00		Closed	Evans, Terrance	Loring Rd		
	Dur (hrs/days)	96	4	Need culvert repaired				
42658	08/08/24	08/09/24	08/09/24	Limb Pickup	Brown, Shirley	Fieldstone Ln	District 4	Medium Priority
A	08:07:00	14:54:00		Closed	McClendon, Candace	Fieldstone Lane		
	Dur (hrs/days)	24	1	Needs limb pickup				
42659	08/08/24	08/09/24	08/09/24	Limb Pickup	Brown, Shirley	Talbot Ct	District 3	Medium Priority
A	09:15:00	15:03:00		Closed	Spencer, Judy	Talbot Ct		
	Dur (hrs/days)	24	1	Limb pickup and Barbque grill				
42660	08/08/24	08/09/24	08/09/24	Limb Pickup	Brown, Shirley	Kearney Rd	District 5	Medium Priority
A	09:34:00	14:52:00		Closed	Bill	Kearney Rd		
	Dur (hrs/days)	24	1	Limb pickup				
42661	08/08/24	08/09/24	08/09/24	Limb Pickup	Brown, Shirley	Lakeway Dr	District 3	Medium Priority
A	09:56:00	14:53:00		Closed	Moss	Lakeway Dr		
	Dur (hrs/days)	24	1	Limb pickup				
42664	08/08/24	08/16/24	08/09/24	Limb Pickup	Brown, Shirley	Matthews Ave	District 5	Medium Priority
A	13:50:00	09:44:00		Closed	Harris	Matthews Ave		
	Dur (hrs/days)	192	8	.Limb pickup				
42665	08/08/24	08/15/24	08/09/24	Limb Pickup	Brown, Shirley	Thomas Ln	District 1	Medium Priority
A	15:46:00	06:57:00		Closed	Smith, James	Thomas Lane r		
	Dur (hrs/days)	168	7	Needs limb picku				
42666	08/09/24	08/15/24	08/10/24	Limb Pickup	Brown, Shirley	Belle Pointe	District 4	Medium Priority
A	08:27:00	06:58:00		Closed	Rosco	Belle Pointe		
	Dur (hrs/days)	144	6	Limb pickup				
42667	08/09/24	08/15/24	08/10/24	Limb Pickup	Brown, Shirley	Beaver Bend	District 1	Medium Priority
A	08:29:00	06:58:00		Closed	Louis	Beaver Bend		
	Dur (hrs/days)	144	6	Limb pickup and bag of leaves pickup				
42668	08/09/24	08/15/24	08/10/24	Limb Pickup	Brown, Shirley	Buckeye Dr	District 3	Medium Priority
A	08:58:00	07:40:00		Closed	Wyatt	Buckeye Dr		
	Dur (hrs/days)	144	6	Limb pickup at intersection of Cotton Wood Dr				

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Grade	Date/Time	Date/Time	Date					
42669	08/09/24	08/09/24	08/10/24	Limb Pickup	Brown, Shirley	Talbot Ct	District 3	Medium Priority
A	12:56:00	14:54:00		Closed	Patterson, Melissa	Talbot Ct		
	Dur (hrs/days)	0	0	Limb pickup				
42670	08/09/24	08/15/24	08/10/24	Limb Pickup	Brown, Shirley	Avery Court	District 3	Medium Priority
A	13:01:00	07:40:00		Closed	Standford, Terrell	Avery Ct		
	Dur (hrs/days)	144	6	Limb pickup				
42671	08/09/24	08/15/24	08/10/24	Limb Pickup	Brown, Shirley	Addison Way	District 4	Medium Priority
A	13:37:00	07:40:00		Closed	Jocoby	Addison Way		
	Dur (hrs/days)	144	6	Limb pickup				
42672	08/12/24	08/15/24	08/13/24	Trash Related	Brown, Shirley	Griffin Dr	District 4	Medium Priority
A	08:13:00	07:39:00		Closed	Bell	Griffin Dr		
	Dur (hrs/days)	72	3	Need couches picked up				
42673	08/12/24	08/21/24	08/13/24	Limb Pickup	Brown, Shirley	Chapel Hill Rd	District 3	Medium Priority
A	09:08:00	15:42:00		Closed	Beasley	Chapel Hill Rd		
	Dur (hrs/days)	216	9	Limb pickup				
42674	08/12/24	08/15/24	08/13/24	Limb Pickup	Brown, Shirley	Norris St	District 4	Medium Priority
A	09:13:00	06:38:00		Closed	Keisha	Norris St		
	Dur (hrs/days)	72	3	Limb pickup				
42675	08/12/24	08/14/24	08/13/24	Limb Pickup	Brown, Shirley	Talons Trail	District 2	Medium Priority
A	11:30:00	07:04:00		Closed	Ryan	Talons Trail		
	Dur (hrs/days)	48	2	Limb pickup				
42676	08/12/24	08/14/24	08/13/24	Limb Pickup	Brown, Shirley	Pisgah Bottom Rd	District 5	Medium Priority
A	11:31:00	07:06:00		Closed	Louella	Pisgah Bottom Rd		
	Dur (hrs/days)	48	2	Limb pickup				
42677	08/12/24	08/12/24	08/13/24	Limb Pickup	Brown, Shirley	Belle Pointe	District 4	Medium Priority
A	11:34:00	14:52:00		Closed	Cynthia	Beele Pointe		
	Dur (hrs/days)	0	0	Limb pickup				
42678	08/12/24	08/14/24	08/13/24	Limb Pickup	Brown, Shirley	Greystone Ct	District 3	Medium Priority
A	11:36:00	07:06:00		Closed	Adams	Greystone Dr		
	Dur (hrs/days)	48	2	Corner of Greystone Dr and Greystone Ct				

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Grade	Date/Time	Date/Time	Date					
42679	08/12/24	08/14/24	08/13/24	Limb Pickup	Brown, Shirley	Center St	District 3	Medium Priority
A	11:42:00	07:07:00		Closed	Griffin	Center St		
	Dur (hrs/days)	48	2	Limb pickup				
42680	08/12/24	08/14/24	08/13/24	Limb Pickup	Brown, Shirley	Easton Ct	District 4	Medium Priority
A	14:42:00	07:04:00		Closed	Jim	Easton Ct		
	Dur (hrs/days)	48	2	Limb pickup				
42681	08/13/24	08/14/24	08/14/24	Limb Pickup	Brown, Shirley	Norris St	District 4	Medium Priority
A	06:41:00	07:08:00		Closed	Ollie	Norris St		
	Dur (hrs/days)	24	1	Limbs pick up				
42682	08/13/24	08/14/24	08/14/24	Limb Pickup	Brown, Shirley	Belle Pointe	District 4	Medium Priority
A	07:48:00	07:08:00		Closed	Marinelli, Patricia	Belle Pointe		
	Dur (hrs/days)	24	1	Needs limb pickup				
42683	08/13/24	08/14/24	08/14/24	Limb Pickup	Brown, Shirley	Belle Pointe	District 4	Medium Priority
A	07:52:00	07:10:00		Closed	Forsythe, Ms.	Belle Pointe		
	Dur (hrs/days)	24	1	Needs limb pickup right past this address				
42684	08/13/24	08/14/24	08/14/24	Pot Holes	Brown, Shirley	Bridge Water Dr	District 4	Medium Priority
A	07:56:00	15:05:00		Closed	Fortenberry, Judge	Bridgewater Drive		
	Dur (hrs/days)	24	1	pothole near this address				
42685	08/13/24	08/15/24	08/14/24	Pot Holes	Brown, Shirley	Bellevue Dr	District 4	Medium Priority
A	07:59:00	14:47:00		Closed	Fortenberry, Judge	Bridgewater Dr		
	Dur (hrs/days)	48	2	potholes on Bellevue Dr, on the road with the dam, north end				
42686	08/13/24	08/14/24	08/14/24	Limb Pickup	Brown, Shirley	Wildwood Dr	District 1	Medium Priority
A	09:30:00	15:38:00		Closed	Shepard, Bob	Wildwood Drive		
	Dur (hrs/days)	24	1	limb pickup; check whole street				
42688	08/13/24	08/14/24	08/14/24	Limb Pickup	Brown, Shirley	North Old Canton Rd	District 1	Medium Priority
A	09:48:00	15:03:00		Closed	Jackson, Laura	N Old Canton Rd		
	Dur (hrs/days)	24	1	Limbs pick up				
42689	08/13/24	08/14/24	08/14/24	Trash Related	Brown, Shirley	Savannah Bend	District 3	Medium Priority
A	09:54:00	07:12:00		Closed	Carol	Savannah Bend		
	Dur (hrs/days)	24	1	Need freezer pick up				

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42690 A	08/13/24 10:00:00	08/14/24 15:03:00	08/14/24 1	Limb Pickup Closed Needs limb pickup	Brown, Shirley Hagerman, Sabrina	Castle Ridge Cv Castle Ridge Cv	District 3	Medium Priority
42691 A	08/13/24 10:06:00	08/14/24 15:02:00	08/14/24 1	Limb Pickup Closed Needs limb pickup	Brown, Shirley Hughes, Curtis	Northshore Way Northshore Way	District 3	Medium Priority
42692 A	08/13/24 15:21:00	08/14/24 15:38:00	08/14/24 1	Limb Pickup Closed Limbs pick up	Brown, Shirley Coon, David	Sunset Cir Sunset Cir	District 1	Medium Priority
42693 A	08/13/24 15:23:00	08/14/24 15:07:00	08/14/24 1	Trash Related Closed Need treadmill, and dishwasher pick up	Brown, Shirley Cory	Mulberry Way Mulberry Way	District 3	Medium Priority
42694 A	08/14/24 13:21:00	08/15/24 14:41:00	08/15/24 1	Limb Pickup Closed Limbs pick up	Brown, Shirley Sullivan, Susan	Woods Rd Woods Rd	District 1	Medium Priority
42699 A	08/14/24 08:01:00	08/15/24 08:02:00	08/15/24 1	Pot Holes Closed pothole in front of Hampton Hills Subdivision on Yandell Rd	Brown, Shirley Caller	Yandell Rd Yandell Rd	District 5	
42700 A	08/15/24 08:02:00	08/20/24 07:59:00	08/16/24 5	Limb Pickup Closed Limb pickup	Brown, Shirley Holland, Rebecca	French Branch French Branch	District 4	Medium Priority
42701 A	08/15/24 08:03:00	08/20/24 07:59:00	08/16/24 5	Limb Pickup Closed Limb pickup	Brown, Shirley Watkins, Jackie	Talbot Ct Talbot Cove	District 3	Medium Priority
42702 A	08/15/24 08:05:00	08/20/24 07:56:00	08/16/24 5	Limb Pickup Closed Needs limb pickup	Brown, Shirley Brooks, Nick	Leppingwell Drive Leppingwell Drive	District 4	Medium Priority
42703 A	08/15/24 08:09:00	08/16/24 09:39:00	08/16/24 1	Limb Pickup Closed Needs limb pickup	Brown, Shirley Hughes, Curtis	Northshore Way Northshore Way	District 3	Medium Priority

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Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
42705 A	08/15/24 11:27:00	08/21/24 15:44:00	08/16/24	Limb Pickup Closed	Brown, Shirley Loving, Neal	Brisco St Brisco St		Medium Priority
	Dur (hrs/days)	144	6	Limbs pick up at this address, but on Mcmillion Rd side that was left there by the county				
42706 A	08/15/24 11:30:00	08/20/24 07:58:00	08/16/24	Limb Pickup Closed	Brown, Shirley Teel, Mathew	Hidden Hollow Cv Hidden Hollow		Medium Priority
	Dur (hrs/days)	120	5	Limbs pick up				
42707 A	08/15/24 11:34:00	08/20/24 08:00:00	08/16/24	Limb Pickup Closed	Brown, Shirley Gardner, William	French Branch French Branch	District 4	Medium Priority
	Dur (hrs/days)	120	5	Limbs pick up [VERY LARGE PILE]				
42708 A	08/15/24 11:36:00	08/26/24 08:11:00	08/16/24	Limb Cutting Closed	Brown, Shirley Archie, Natilda	Archie Cain Rd Archie Cain Rd	District 4	Medium Priority
	Dur (hrs/days)	264	11	Need limbs cut back from off the road, can't see coming in or going out				
42710 A	08/15/24 13:06:00	08/20/24 07:58:00	08/16/24	Limb Pickup Closed	Brown, Shirley Bruening, John	Hampton Pl Hampton Pl		Medium Priority
	Dur (hrs/days)	120	5	Limbs pick up				
42711 A	08/15/24 13:08:00	08/20/24 07:56:00	08/16/24	Limb Pickup Closed	Brown, Shirley Kristen	Southampton Cir Southampton Cir	District 4	Medium Priority
	Dur (hrs/days)	120	5	Limbs pick up				
42712 A	08/15/24 13:45:00	08/20/24 15:21:00	08/16/24	Limb Pickup Closed	Brown, Shirley Kisnei, John	Fairgreen Cv Fairgreen Cv	District 1	Medium Priority
	Dur (hrs/days)	120	5	Limbs pick up				
42715 A	08/16/24 06:56:00	08/20/24 07:57:00	08/17/24	Limb Pickup Closed	Brown, Shirley Ford, Tameika	Elm Ct Elm Ct	District 3	Medium Priority
	Dur (hrs/days)	96	4	Limbs pick up				
42716 A	08/16/24 09:40:00	08/20/24 15:19:00	08/17/24	Limb Pickup Closed	Brown, Shirley Caller	Bellevue Dr Bellevue Dr	District 4	Medium Priority
	Dur (hrs/days)	96	4	Limb pickup				
42717 A	08/16/24 14:03:00	08/20/24 15:19:00	08/17/24	Limb Pickup Closed	Brown, Shirley Walters, Bonnie	Charleston Ln Charleston Ln	District 4	Medium Priority
	Dur (hrs/days)	96	4	Limbs pick up				

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Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
42720 A	08/16/24 14:08:00	08/28/24 08:23:00	08/17/24 12	Limb Pickup Closed Limbs pick up	Brown, Shirley Smith, Mark	Cherry Rose Ln Cherry Rose Ln	District 5	Medium Priority
42723 A	08/16/24 14:48:00	08/20/24 15:18:00	08/17/24 4	Limb Pickup Closed limb pickup	Brown, Shirley Caller	Caroline Blvd Caroline Blvd	District 4	Medium Priority
42724 A	08/16/24 14:50:00	08/20/24 15:18:00	08/17/24 4	Limb Pickup Closed At the corner of French Branch and Bordeaux Ct	Brown, Shirley Caller	Bordeaux Ct Bordeaux Ct	District 4	Medium Priority
42726 A	08/19/24 07:06:00	08/20/24 15:20:00	08/20/24 1	Limb Pickup Closed Limbs pick up	Brown, Shirley Wilson, Marilyn	South Deerfield Dr S Deerfield Dr	District 1	Medium Priority
42727 A	08/19/24 09:59:00	08/23/24 14:56:00	08/20/24 4	Limb Pickup Closed Limbs pick up	Brown, Shirley Guynes, Cyndy	Woods Rd Woods Rd	District 1	Medium Priority
42728 A	08/19/24 10:13:00	08/22/24 15:07:00	08/20/24 3	Limb Pickup Closed Limbs pick up	Brown, Shirley Bonnie	Chapel Hill Rd Chapel Hill Rd	District 3	Medium Priority
42729 A	08/19/24 10:14:00	08/20/24 15:20:00	08/20/24 1	Limb Pickup Closed Limbs pick up	Brown, Shirley Joyner, Nancy	Sagefield Dr Sagefield Dr	District 4	Medium Priority
42732 A	08/19/24 10:48:00	08/20/24 15:21:00	08/20/24 1	Limb Pickup Closed Limbs pick up	Brown, Shirley Farr, Camille	Oak Trail Oak Trail	District 1	Medium Priority
42735 A	08/19/24 14:44:00	08/21/24 14:46:00	08/20/24 2	Trash Related Closed Need two couches pick up	Brown, Shirley Lockett, Jackie	Willie Burrell Dr Willie Burrell Dr	District 5	Medium Priority
42737 A	08/20/24 11:48:00	08/23/24 07:04:00	08/21/24 3	Trash Related Closed Need furniture pick up across from this address	Brown, Shirley Dorsey, Angela	Renfroe Dr Renfroe Dr	District 4	Medium Priority

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Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
42738 A	08/20/24 11:49:00	08/23/24 14:55:00	08/21/24	Limb Pickup Closed	Brown, Shirley Lee, Kyoung	Hackberry Ln Hackberry Ln	District 1	Medium Priority
	Dur (hrs/days)	72	3	Limbs pick up				
42739 A	08/20/24 11:51:00	08/28/24 08:25:00	08/21/24	Limb Pickup Closed	Brown, Shirley Robin	Caroline Blvd Caroline Blvd	District 4	Medium Priority
	Dur (hrs/days)	192	8	Limbs pick up				
42741 A	08/20/24 15:07:00	08/22/24 15:22:00	08/21/24	Pot Holes Closed	Brown, Shirley Carpenter, Erica	Brookville Rd Brookville Rd	District 4	Medium Priority
	Dur (hrs/days)	48	2	Bad pot holes				
42743 A	08/20/24 15:13:00	08/28/24 08:24:00	08/21/24	Limb Pickup Closed	Brown, Shirley Todd, Dick	Lake Cavalier Rd Lake Cavalier Rd	District 3	Medium Priority
	Dur (hrs/days)	192	8	Limbs pick up				
42746 A	08/21/24 06:26:00	08/28/24 08:24:00	08/22/24	Limb Pickup Closed	Brown, Shirley Unknown	Northshore Pointe Northshore Pte	District 3	Medium Priority
	Dur (hrs/days)	168	7	Limbs pick up				
42750 A	08/21/24 10:04:00	08/23/24 14:54:00	08/22/24	Limb Pickup Closed	Brown, Shirley Rainey, Mardricus	Sawgrass Cv Sawgrass Cv	District 1	Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up				
42751 A	08/21/24 11:36:00	08/22/24 15:07:00	08/22/24	Limb Pickup Closed	Brown, Shirley Beasley, John	Chapel Hill Rd Chapel Hill Rd	District 3	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
42752 A	08/21/24 11:37:00	08/23/24 14:55:00	08/22/24	Limb Pickup Closed	Brown, Shirley Plump, Teresa	Addison Way Addison Way	District 4	Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up				
42753 A	08/21/24 11:45:00	08/23/24 14:54:00	08/22/24	Limb Pickup Closed	Brown, Shirley Jones, Stanford	Hwy 51 Hwy 51	District 2	Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up				
42754 A	08/21/24 11:52:00	08/22/24 15:07:00	08/22/24	Limb Pickup Closed	Brown, Shirley Martin, Keith	Chapel Hill Rd Chapel Hill Rd	District 3	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				

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Closed - Requests Closed on or prior to Target Date

Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
42756	08/21/24	08/28/24	08/22/24	Limb Pickup	Brown, Shirley	Hemlock Ln	District 3	Medium Priority
A	14:46:00	08:26:00		Closed	Pyron, Kayla	Hemlock Ln		
	Dur (hrs/days)	168	7	Limbs pick up				
42758	08/22/24	08/23/24	08/23/24	Limb Pickup	Brown, Shirley	Sawgrass Cv	District 1	Medium Priority
A	08:30:00	14:55:00		Closed	Grant	Sawgrass Cv		
	Dur (hrs/days)	24	1	Need limb pickup				
42760	08/22/24	08/28/24	08/23/24	Culvert Repair	Brown, Shirley	Sonnys Rd	District 4	Medium Priority
A	13:20:00	08:21:00		Closed	Smith, Kathy	Sonnys Rd		
	Dur (hrs/days)	144	6	Culvert has a hole in it, with a piece of the metal on the pipe is sticking up				
42776	08/26/24	08/28/24	08/27/24	Limb Pickup	Brown, Shirley	Owens Street	District 3	Medium Priority
A	09:43:00	08:20:00		Closed	Alexander, Theracia	Owens St		
	Dur (hrs/days)	48	2	Limbs pick up				
42778	08/26/24	08/28/24	08/27/24	Limb Pickup	Brown, Shirley	West Elbridge Way	District 5	Medium Priority
A	09:50:00	08:19:00		Closed	Jones, Curtis	W Elbridge Way		
	Dur (hrs/days)	48	2	Limbs pick up				
42779	08/26/24	08/28/24	08/27/24	Limb Pickup	Brown, Shirley	Steen Rd	District 5	Medium Priority
A	10:09:00	08:22:00		Closed	Thompson, Dorothy	Steen Rd		
	Dur (hrs/days)	48	2	Limbs pick up				
42780	08/26/24	08/28/24	08/27/24	Limb Pickup	Brown, Shirley	Hart Rd	District 5	Medium Priority
A	10:25:00	08:23:00		Closed	Flemings, James	Hart Rd		
	Dur (hrs/days)	48	2	Limbs pick up				

127 Closed - Requests Closed on or prior to Target Date

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Closed Request Analysis

Reporting Dates 08/01/24 through 08/30/24

Closed - Requests Closed after the Target Date

Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
42605	08/01/24	08/26/24	08/02/24	Trash Related	Brown, Shirley	Heindl Rd	District 4	Medium Priority
F	15:02:00	09:03:00		Closed	Unknown	Heindl Rd		
	Dur (hrs/days)	600	25	Trash on the side of the road				
42606	08/01/24	08/26/24	08/02/24	Signage Installation	Brown, Shirley	South Deerfield Dr	District 1	Medium Priority
F	15:48:00	08:20:00		Closed	Edwards, Regina	South Deerfield Dr		
	Dur (hrs/days)	600	25	Name: Regina L Edwards				

2 Closed - Requests Closed after the Target Date

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Closed - Requests Closed after the Target Date

Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					

Total Requests: 129